

Standing, generic DPA for self-serve customers, incorporated by reference into the [Standard Subscription & Services Terms](#). For a specific client with a signed bespoke agreement, use `data-processing-agreement-e1.md` instead.

SportVio Standard Data Processing Agreement (DPA)

under Article 28 of the General Data Protection Regulation (EU) 2016/679 ("GDPR")

Last updated: 8 July 2026

This Data Processing Agreement applies automatically alongside the [Standard Subscription & Services Terms](#) for any Club using a paid SportVio plan without a separately signed agreement.

1. Roles

For personal data of the Club's members, coaches, and staff processed through the Service: the **Club** is the Data Controller; **SportVio** is the Data Processor, acting only on the Club's documented instructions (including instructions embodied in the normal functionality of the Service).

2. Subject Matter, Duration, Nature & Purpose

Subject matter: providing the SportVio platform. Duration: for as long as the subscription is active, plus the retention period in our [Privacy Policy](#). Nature: storage, organization, retrieval, and deletion of data within the platform. Purpose: managing members/subscriptions, court bookings, academies/tournaments, notifications, and payment records.

3. Data Subjects & Categories

Data subjects: the Club's members (including minors enrolled in academies, via a parent/guardian), coaches, and staff. Categories: name, email, phone, role, date of birth (where relevant for minors), booking/participation/ranking history, subscription history, and payment records (amount, date, status — not full card numbers, which are handled directly by our payment processor, Stripe).

4. Our Obligations as Processor

We will: (a) process data only on the Club's instructions as embodied in the Service; (b) ensure our personnel are bound by confidentiality; (c) apply appropriate technical and organizational security measures (encryption in transit and at rest, role-based access via row-level security so each Club only sees its own data); (d) notify the Club without undue delay, and within 48 hours of becoming aware, of any personal data breach affecting its data; (e) reasonably assist the Club in responding to data subject requests (access, correction, deletion,

portability) – in practice, most such requests can be self-served directly in the app; (f) taking into account the nature of processing and information available to us, reasonably assist the Club with data protection impact assessments and any resulting prior consultation with a supervisory authority, where the Club reasonably believes these are required; (g) delete or return all data on termination, per the Subscription Terms; (h) make available information reasonably necessary to demonstrate compliance with this DPA, and allow for and contribute to audits, including inspections, conducted by the Club or an auditor it mandates, on reasonable notice.

5. Sub-processors

The Club gives general authorization to use the following sub-processors:

Sub-processor	Role	Data location
Supabase	Database, authentication	EU (Frankfurt, Germany)
Vercel	Application hosting	Global CDN – EU data residency where available
Stripe / Stripe Connect	Payment processing	EU/US, under Stripe's Standard Contractual Clauses

We will give the Club at least 15 days' notice before adding or replacing a sub-processor, with a right to object on reasonable data-protection grounds (contact support@sportvio.io). Sub-processors are bound to data protection terms at least as strict as this DPA. The current list is also kept up to date at sportvio.io/subprocessors.html.

6. International Transfers

Where a sub-processor processes data outside the European Economic Area, the transfer is covered by an applicable GDPR safeguard (e.g. Standard Contractual Clauses or an adequacy decision). Copies of relevant safeguards are available on request.

7. Liability

We are liable for damage caused by processing that breaches the obligations GDPR specifically imposes on processors, or that breaches the Club's lawful instructions. The liability cap in the Subscription Terms applies otherwise.

8. Contact

Questions about this DPA: support@sportvio.io.